

ULTIMATE GUIDE TO FLIGHT-CANCELLATION RIGHTS

Compiled by



	Airline refunds the remaining value of your ticket, at your request.	When cancellation occurs on an outbound trip at a connecting hub, airline refunds full value and return trip home.	Airline provides seat to your next destination on its own next avail. flight.	Airline may transfer you to another carrier that can get you there sooner, but only at their discretion.	Airline may transfer you to another airline that can get you there sooner at your discretion.	Minimum delay period to trigger cancellation rules.	Airline will provide or pay for meals and hotel if cancellation is due to cause within airline's control.	Airline will provide or pay for meals if cancellation is caused by a factor within airline's control.	Airline will provide or pay for hotel if cancellation is caused by a factor within airline's control.
AIR CANADA (US-CANADA)	Yes	Yes	Yes	Yes	Yes	N/S	Yes	When delay is 4 hours or more.	When delay is 8 hours or more or overnight.
ALASKA	Yes	Yes	Yes	Yes	Yes	90 minutes	Yes	When delay is 2 hours or more.	When delay exceeds 4 hours between 10 p.m. and 6 a.m.; when cancellation point is over 100 miles from origin.
ALLEGiant	Yes	No	Yes	No	No	Significant delay	N/S	N/S	N/S
AMERICAN	Yes	No	Yes	When flight is diverted to an airport not originally scheduled.	No	N/S	Yes	N/S	Reasonable accommodations in overnight delay.
DELTA	Yes	No	Yes	Yes	No	90 minutes or missed connection.	Yes	N/S	When delay is 4 hours or more between 10 p.m. and 6 a.m.
FRONTIER	Yes	No	Yes	No	No	N/S	N/S	N/S	N/S
HAWAIIAN	Yes	Yes	Yes	Yes	Yes	N/S	Yes	When delay is 4 hours or more.	When delay is 4 hours or more between 10 p.m. and 6 a.m.
JETBLUE	Yes	No	Yes	No	No	N/S	N/S	N/S	N/S
PORTER	Yes	No	Yes	No	No	N/S	Yes	N/S	N/S
SOUTHWEST	Yes	No	Yes	No	No	N/S	Yes	N/S	N/S
SPIRIT	N/S	No	Yes	No	No	N/S	May offer	May offer	May offer
SUN COUNTRY	Yes	No	Yes	Yes	No	N/S	Yes	Mechanical delays only; delay is 4 hours domestic or 8 hours international.	When delay is 4 hours or more between 10 p.m. and 6 a.m.
UNITED	Yes	No	Yes	Yes	No	N/S	Yes	When delay is 4 hours or more.	When delay is 4 hours or more between 10 p.m. and 6 a.m.
VIRGIN AMERICA	Yes	No	Yes	Yes	No	N/S	Yes	Yes	Yes
WESTJET	Yes	Yes	Yes	Yes	Yes	N/S	Yes	When delay is 4 hours or more.	When delay is 4 hours or more between 10 p.m. and 6 a.m.